



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Migration and Cutover Advisory Group (MCAG) #30 – 27 October 2026

Version 1.0

MHHS-DEL4680

Agenda (1/2)

#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair		2
2	Headline Report and Actions	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Chair & Secretariat	14:00-14:05 5 mins	4
3	Settlement Timetable Work Update	Update on Settlement Timetable and STEG work	Information	Programme (Stuart Scott)	14:05-14:15 10 mins	6
4	Migration Execution	Update on the progress of Migration Execution	Information	Programme (Nicola Farley)	14:15-14:20 5 mins	9
5	Participant-Driven Migration Dependencies	Update on Migration dependencies on industry participants	Information	Programme (Nicola Farley)	14:20-14:25 5 mins	12
6	Sprint 5 Planning Update	Update on Sprint 5 planning outcomes	Information	Programme (Nicola Farley)	14:25-14:30 5 mins	16
7	Migration Exclusion List	- Update on the Migration Exclusion and Remediation list - Migration Exclusion burndown and code change dependencies	Information	Programme (Joe Grisley)	14:30-14:35 5 mins	18
8	External Change Log	To provide sight and tracking of external change that is supportive to achieving M15	Information	Programme (Joe Grisley)	14:35-14:40 5 mins	21
9	MWG Update	Update on MWG activities and progress, including proposed changes to the Migration Framework	Information	Programme (Nicola Farley & Joe Grisley)	14:40-14:50 10 mins	24
10	Pathway to M15 and Conditionally Complete Status	Provide an update on discussions on the conditionally complete status	Information	Programme (Nicola Farley)	14:50-15:00 10 mins	28
11	CR067 Update	Update on CR067 progress	Information	Programme (Stuart Scott)	15:00-15:05 5 mins	31
12	Programme Milestones related to MCAG	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	15:05-15:05 0 mins	33

Agenda (2/2)

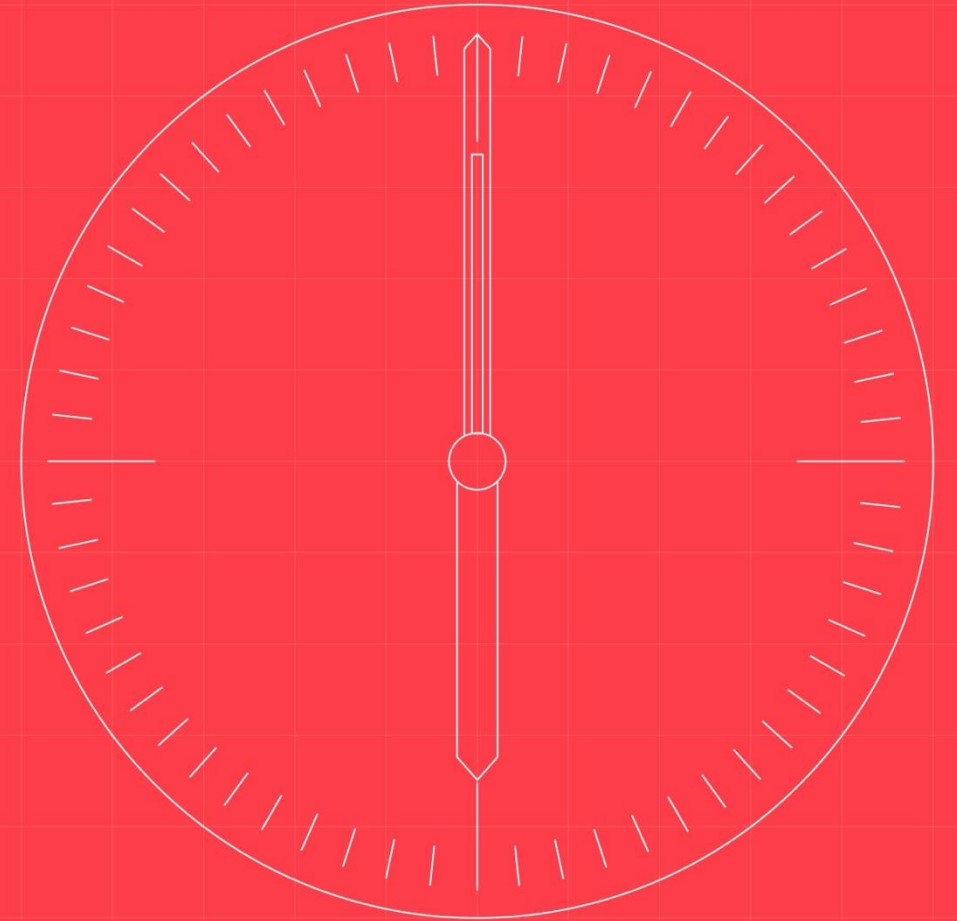
#	Item	Objective	Type	Lead	Time	Page
13	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	15:05-15:05 0 mins	35
14	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	15:05-15:05 0 mins	38
15	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAGs	Information	Chair & Secretariat	15:05-15:10 5 mins	41

Headline Report and Actions

DECISION: Approval of Headline Report of previous meeting and review of outstanding actions

Chair & Secretariat

5 mins



Headline Report and Actions

- 1. Approval of the Headline Report from MCAG meeting held [22 September 2026](#).
- 2. Review outstanding actions (actions will be discussed by exception. Please review the action updates ahead of the meeting):

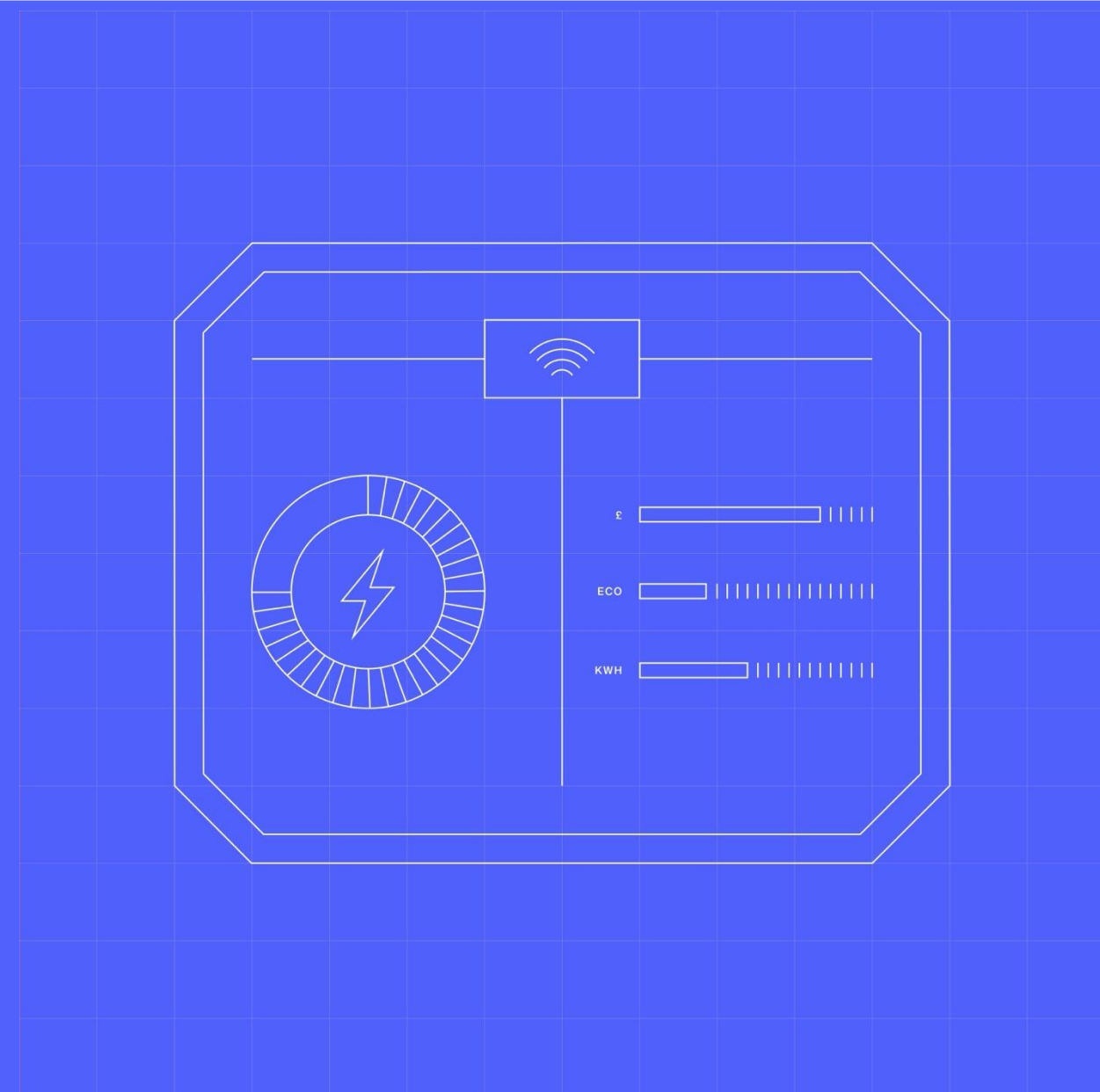
Area	Ref	Action	Owner	Due	Latest Update
Decision 1: RF Change to 7 months from Settlement Day	MCAG28.1-01	Elxon to provide an update on next steps/plan for producing the Settlement Calendar incorporating the reduction in RF to seven months.	Elxon Representative	22/09/26	RECOMMEND CLOSED: Updated draft Partial Settlement Calendar produced and reviewed by the Programme. STEG to review. This activity will now be tracked under the Settlement Timetable Expert Group (STEG), action STEG13-03 .

Settlement Timetable Work Update

INFORMATION: Update on Settlement Timetable and
STEG work

Programme (Stuart Scott)

10 mins



1. Focus on closing out recent actions and continued discussions for proposals for what will be included for the SF Decision Criteria:

- Programme and Elexon working on SF monitoring data requirements for what SF data would look like under reduced MHHS settlement timelines
- Any impacts from Switching data – now ruled out
- Elexon Performance Assurance presented on key highlights from MHHS Settlement Performance Since M10 – will feed into SF Decision Criteria
 - a) More Actual HH data, sooner
 - b) More frequent meter reads where HH data not available
 - c) Fewer meters requiring Profiling/Load Shaping, larger sample set from which to calculate Load Shapes

2. STEG review of latest Settlement Monitoring data (SVA and CVA monitoring graphs):

- All monitoring data sets currently show ‘on track’ for future STEG Decision Points 2 and 3
 - 1) Settlement Monitoring
 - 2) Migration Reporting and
 - 3) M16 RAID Summary data

RF Outcomes	RAG	RF Outcomes	RAG	SF Outcomes	RAG
M16 Decision 1: RF to 7 months (MCAG approved 15/09/26)		M16 Decision 2: RF to 4 months (March 2027) Monitoring in accordance with agreed decision criteria		M16 Decision 3: SF to 7 WDs (and R1, DF) (June 2027) Decision criteria to be defined/agreed	

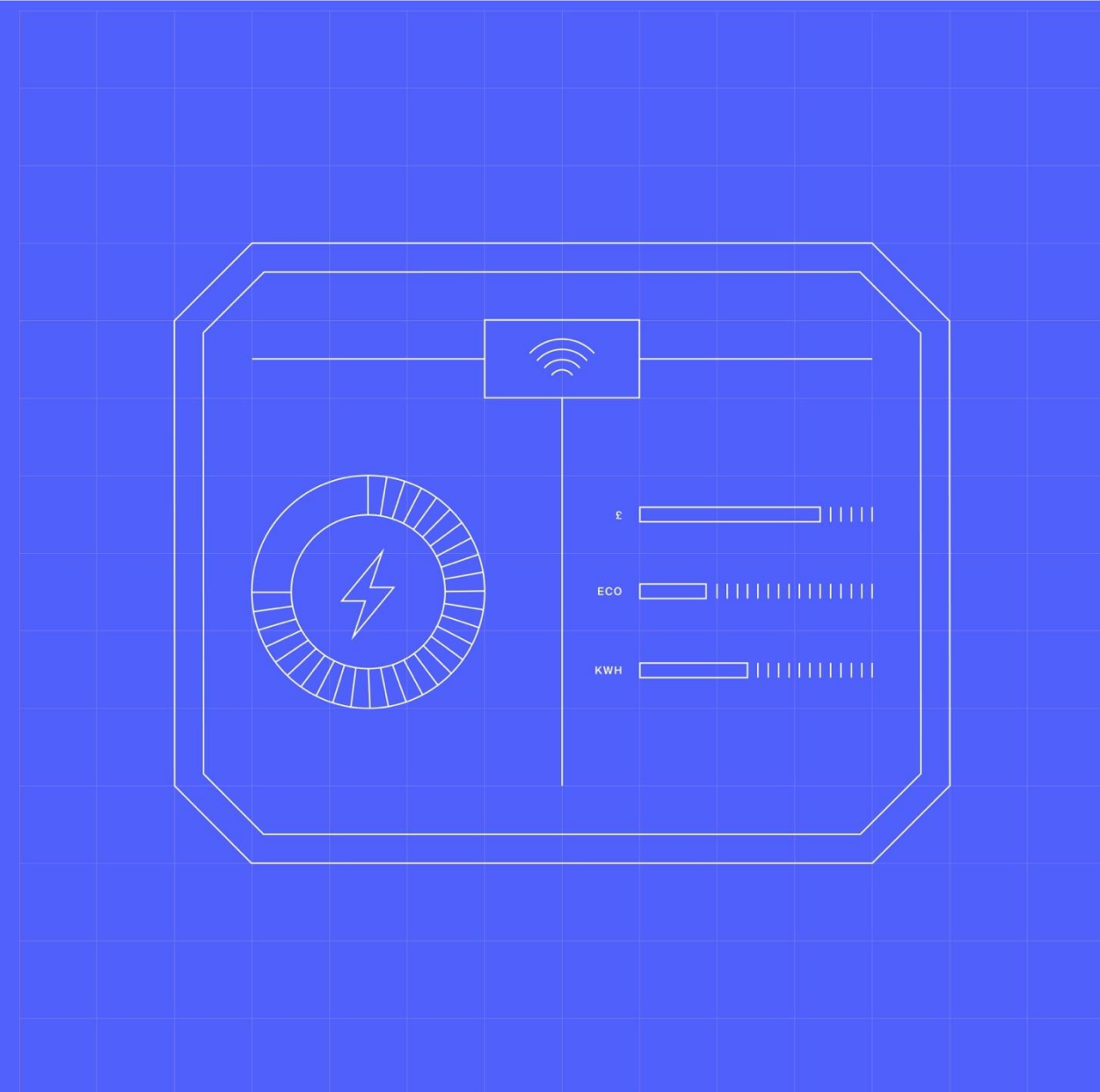
3. **Progress being made on implementing Decision Point 1** – Planning to share the proposed next Settlement Calendar to STEG members before next meeting for review and comment
4. Continued discussion and conclusion required on “***Risk Mitigation – What if full MHHS Migration is not complete on the baselined date of M15 and its impacts on the M16 Milestone***”:
 - Two separate and distinct impacts to be considered including **Risk Mitigation Options**:
 - Impact 1: Continuation of Legacy Settlement
 - Impact 2: The M16 Cutover Decision
5. Programme Position confirmed in relation to “***M16-Related BSC Issues and Modification Updates***”
 - The items below, raised by STEG members during the M16 discussions, are not a dependency for the M16 decision to implement the reduced settlement timetable, and therefore are not a part of the M16 decision criteria.
 - **CVA Issues** – Being progressed via BSC Issue Group 122
 - **Supplier Charges** – Being progressed via BSC Issue Group 125
 - **NESO Manifest Error Modification** – Being progressed via BSC Modification P520
6. **Next STEG meeting on 11 November 2026 (now back to monthly cadence)**
 - Finalising proposed definition for SF Decision Criteria
 - Next steps for M16 planning

Migration Execution

INFORMATION: Update on the progress of Migration Execution

Programme (Nicola Farley)

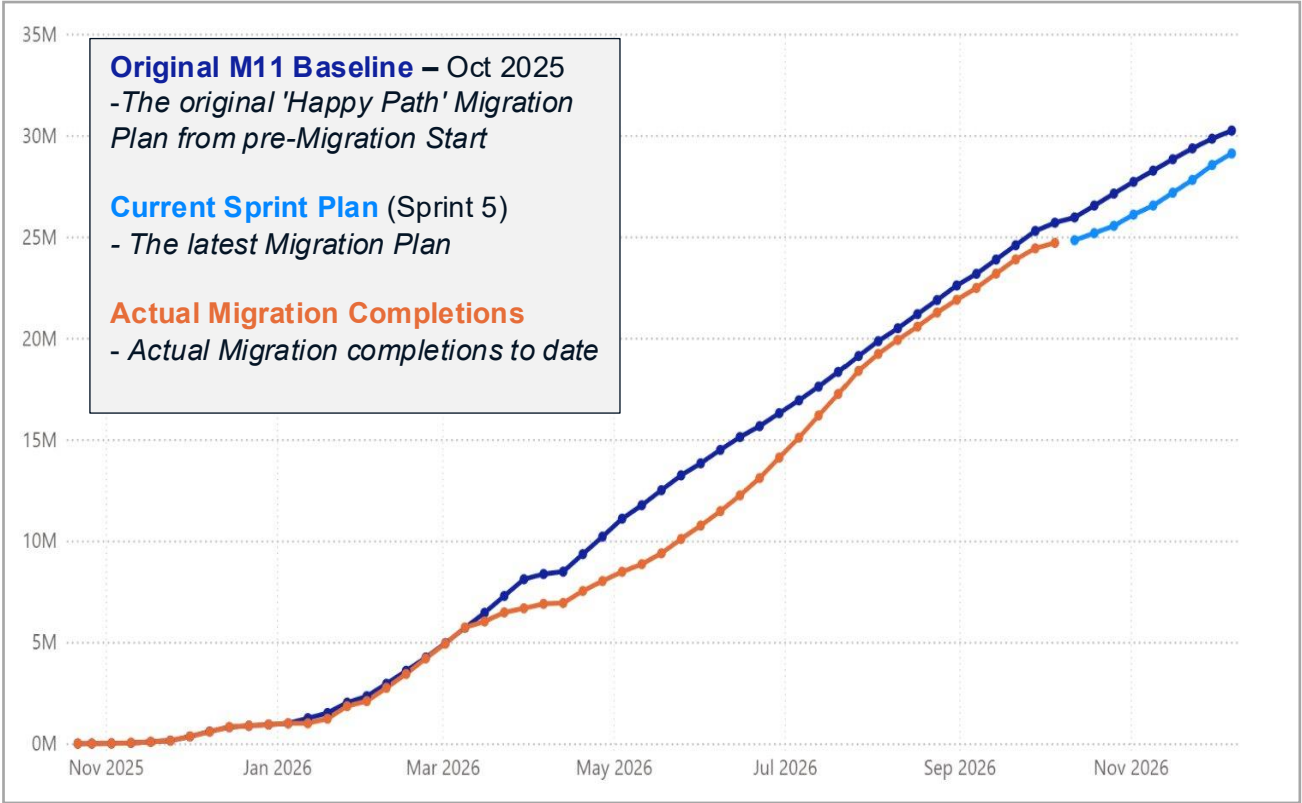
5 mins



- 1. As of 16 October 2026, a total of **24.8 million** Migrations have been completed (73.5%). 74.7% (25.2m) of MPANs have had a Migration initiated. Please see the table below for progress against plan.
- 2. Sprint 5 Migration volumes are under planned volumes due to some Suppliers who are towards the end of their Migration not having unblocked MPANs at the rate they expected. MCC will work with the applicable Suppliers to replan these volumes.
- 3. Migration completions are tracking in line with the Original M11 Baseline Migration Plan (actuals to plan delta being -3.85%). As Sprint 5 committed volumes are lower than the volumes forecasted in the Original M11 Baseline Migration Plan, this delta is expected to increase over the first half of Sprint 5 but reduce to current levels by the end of the Sprint.
- 4. There are now 46 active Suppliers.
- 5. There is a small number of Suppliers who are behind plan due to localised issues. Each has an agreed, or in the process of agreeing a, recovery plan with MCC and are being tracked against it. Suppliers are reminded of their obligations to keep to their committed plans and engage as soon as possible if there is likely to be deviations.
- 6. Last week's exception rates were just above 1%. This was due to a spike linked to two Suppliers. This has been raised with Suppliers.
- 7. There have been no LDSO, DCC, or DIP threshold breaches.

Progress against Plan(s) as of 16 October 2026

	Planned Completed Migrations	Actuals to Plan - % Delta
Actual migration completions	24,829,622	n/a
Current Sprint Plan (Sprint 5) – Sept 2026	24,844,907	-0.06%
Original M11 Baseline – Oct 2025	25,954,647	-3.85%



Total MPANs Migrated (as of 11/09/26)	Total MPANs in Legacy (as of 11/09/26)	Total Available Capacity (between 11/09/26-07/05/27)
22,473,573	11,288,367	35,742,546

- The majority of Suppliers are migrating to plan in line with tolerances set in the Migration Framework.
- There have been a number of Suppliers who have been behind their Migration plan due to localised issues. They have or in the process of agreeing recovery plans with MCC and are now on track to plan against them.
- Suppliers continue to be closely monitored on the progress to meet either their Core Migration Window Target or Supplier ramp up targets
- Overall, the majority of active Suppliers have a below 1% PUB-032 rejection rate and 'half' migrated MPAN rate. There has been a spike in PUB-032 rejection rates which has also resulted in an increase in 'half' migrated MPANs numbers, but this localised to specific suppliers. Affected Suppliers have committed to making changes to support appointing the missing agent as soon as possible and reduce rejection rates.
- Engagement between Suppliers and MCC is working well, with Suppliers sharing information on progress and issues experienced in a timely manner.
- Supplier compliance rate varies mostly at the daily level and is higher at the weekly and sprint level. This is because Suppliers often catch up on volume on a weekly basis.

Key Supplier targets from Migration Framework:

- **Supplier Ramp Up Target** – Suppliers who follow envelop or deminimis rules need to migrate 5 to 10% of their portfolio within their first 22 migration days
- **Core Migration Window Target** – Suppliers who follow envelop rules need to migrate 90% of their portfolio by the end of their core Migration window
- There are no targets set out in the framework for Suppliers who follow Small Portfolio rules

Migration Framework sets out 6 plan tolerance levels

Supplier Compliance to Plan for Sprint 5

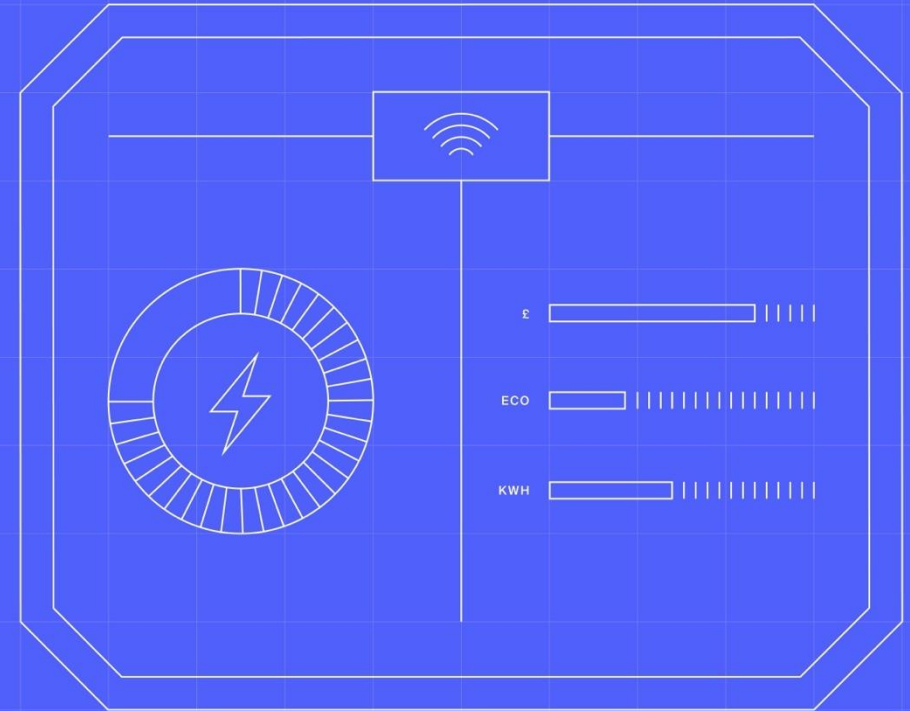
Plan Tolerances in Migration Framework	Description	Number of Suppliers	Comment
EMT-L3	Above Plan by greater than 10%	1	1 Supplier has utilised unused capacity to get ahead of plan
EMT-L2	Above Plan by between 5% to 10%	3	3 Suppliers have utilised unused capacity to get ahead of plan
EMT-L1/SMT-L1	On Plan within ± 5%	25	
SMT- L2	Below Plan by between 5% to 10%	3	3 Suppliers under plan due to having losses so have fewer MPANs to migrate than originally planned and missing data.
SMT-L3	Below Plan by greater than 10%	8	4 Suppliers under plan due to internal issues and expected to catch up volumes in the next 2 weeks. 3 Suppliers are in their ramp down period and have less available MPANs to migrate than expected. As they are in the tail of their Migration this is not considered a risk to M15. 1 Supplier has replanned their Migration volumes but expected to be on plan by the end of the sprint.
Informal status	Conditional Complete	5	Please see agenda item 10 for more details

Participant-Driven Migration Dependencies

INFORMATION: Update on Migration dependencies on industry participants

Programme (Nicola Farley)

5 mins



Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan.	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers have experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, this is not currently considered a material risk to completing their migrations prior to M15.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies).	G	G	G	There are no known issues affecting Sprint 4 progress. The findings from the Exclusion and Remediation list item Progress Reviews are showing a marked improvement with total volumes reducing by 80%.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned Migration start dates.	G	G	C	One qualification participant (+ one Enduring) are being closely monitored due to an increased risk of missing M14 requirements and potentially facing sanctions. This could delay these participants' Migration Start Dates. However, this is not currently considered a material risk to achieving M15, given the very low number of MPANs associated with these participants and the time still available before M15 for them to qualify and migrate their registered MPANs.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration start date.	G	G	C	There are no known Qualification Testing performance issues affecting planned Migration start dates. Whilst Qualification Testing for the waves has completed, dependency kept open to track Qualification Testing needed for any Suppliers go through the enduring process.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule.	G	G	G	There are no known Agent Qualification issues affecting Supplier planned Migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration start date.	G	G	C	There are no known BSC Qualification Governance performance issues affecting planned Migration start dates.

Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration start date.	G	G	C	There are no known REC Qualification Testing performance issues affecting planned Migration start dates.
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start.	G	G	C	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start.	G	G	C	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There has been no repeat of unplanned DIP outages in this reporting period. DIP performance has not had a detrimental impact on the ability for Participants to migrate.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped.	G	G	G	There are no known issues affecting Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start Migration in line with their baselined Migration plans.	G	G	G	We are still observing occasional LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. Majority of issues are resolved in-day. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

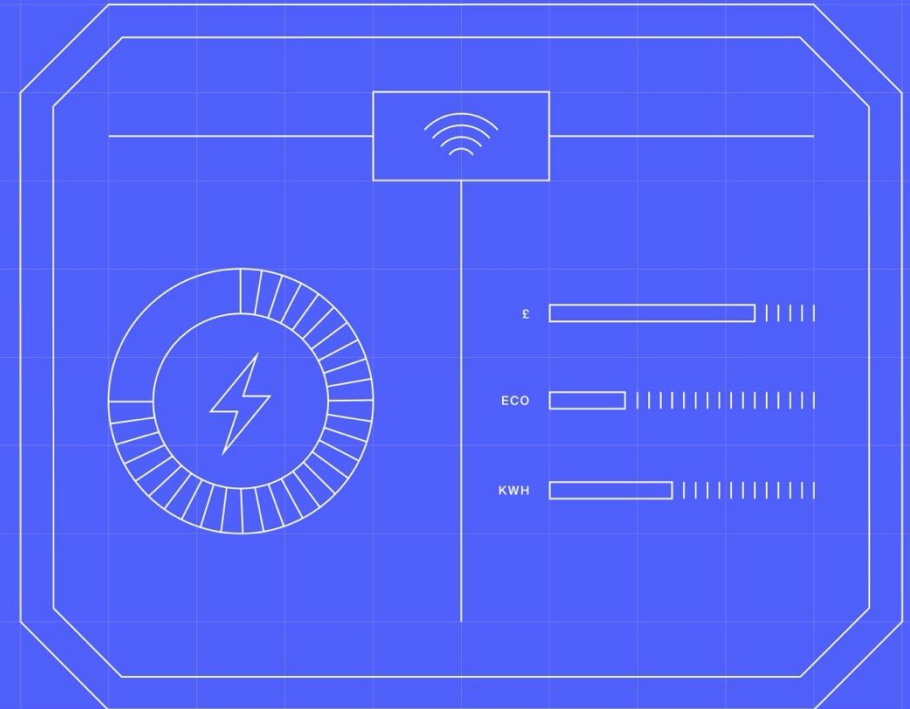
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans.	A	G	G	RAG moved back to green to reflect the current TOG status and the completion of resending impacting messages. Overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations.
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay Migration.	G	G	G	The Programme is monitoring CP1632 progress as some Suppliers have flagged that implementation timelines may affect when they will migrate parts of their portfolio. The Programme's position is that this issue does not block MPAN migrations, though some suppliers may defer migrations until the change is implemented. November delivery still allows enough time to complete migration before M15.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low).	G	G	G	The Programme continues to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. This is still expected to be implemented on 9-Nov-26. November '26 is the latest viable implementation date for this change. This is so that Suppliers will have sufficient time to complete migrations for the impacted sites to meet the M15 milestone. Post the November '26 BSC Release there are no additional Industry Change items being tracked that are required to enable Migration Completion.

Sprint 5 Planning Update

INFORMATION: Update on Sprint 5 planning outcomes

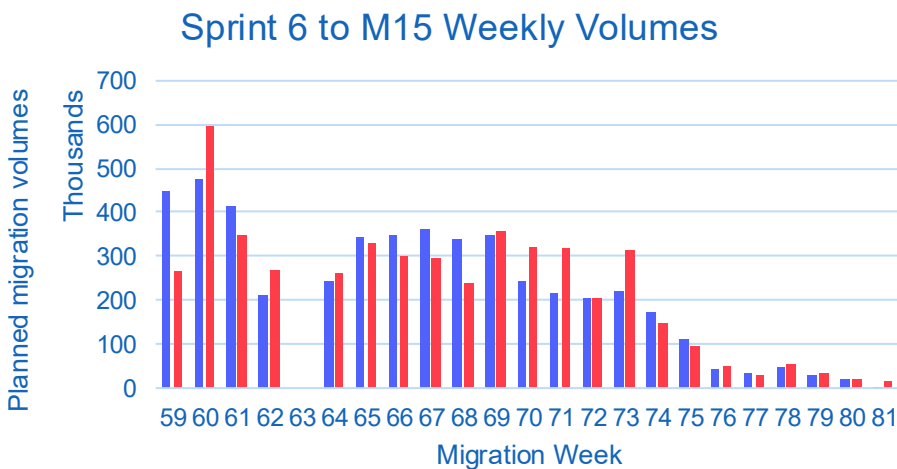
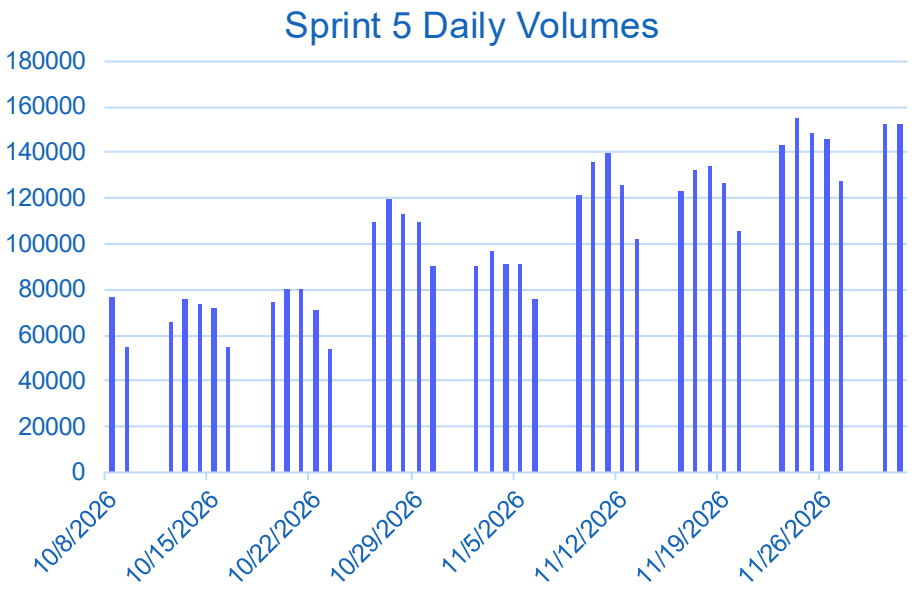
Programme (Nicola Farley)

5 mins



Sprint 5 Planning Update

- ~4 million migrations are planned to be initiated in Sprint 5.
- The majority of this is scheduled to happen in November, with October being a relatively low volume migration month. ~1.3 million migrations are due to be initiated in October and ~2.7 million migrations in November.
- There has been a slight right shifting of volumes towards migration weeks closer to M15. This is being discussed with specific Suppliers on if volume can be replanned to be earlier. As well as in the potential changes to the Migration Framework that are being considered (see slides 26 & 27).



■ SP 4 Baselined Volumes ■ SP5 Baselined Volumes

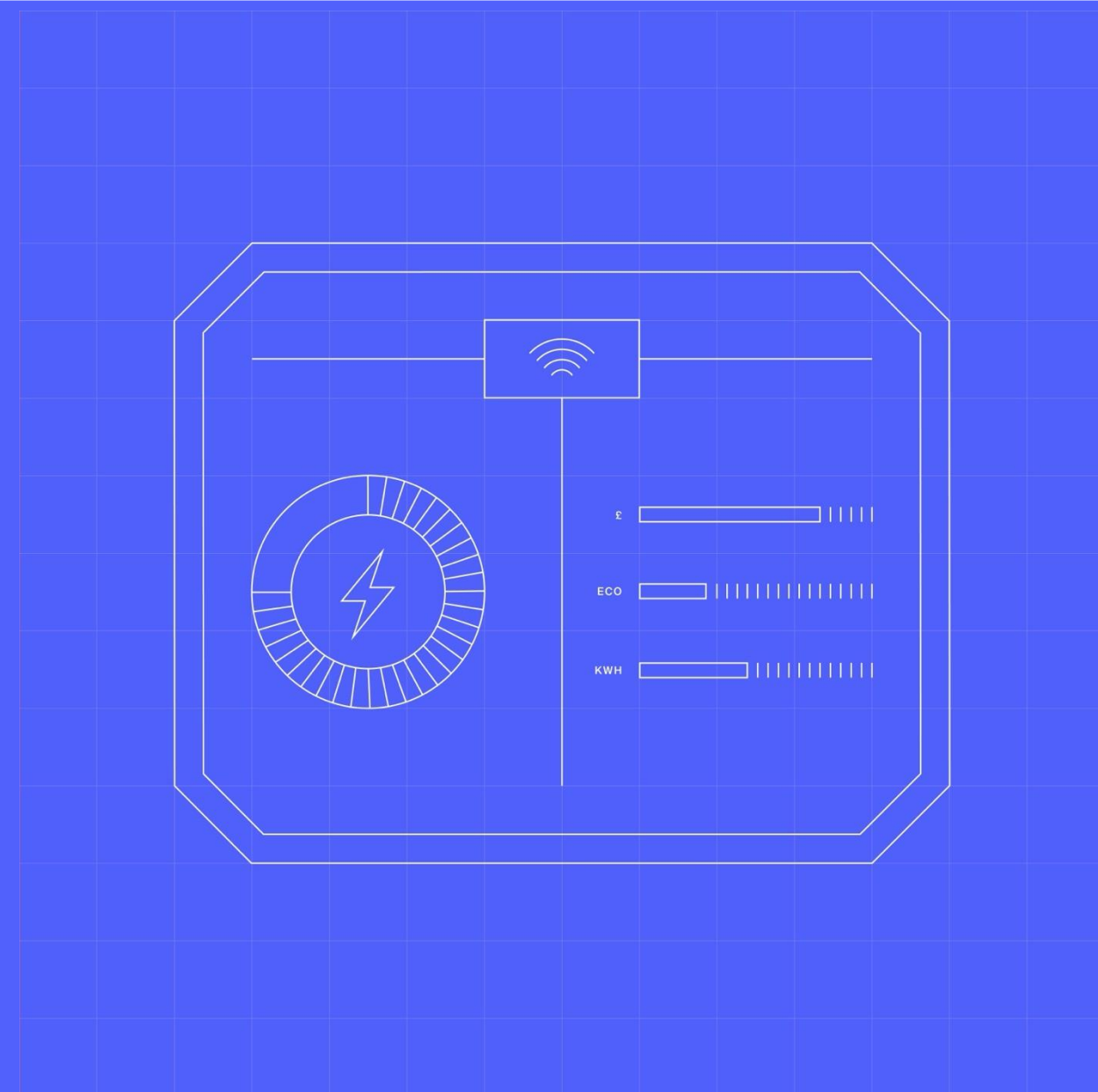
Migration Exclusion List

INFORMATION:

- Update on the Migration Exclusion and Remediation list
- Migration Exclusion burndown and code change dependencies

Programme (Joe Grisley)

5 mins



Migration Exclusions and Remediations Requiring Code Change Resolution

BSC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	CP1634	05-Nov-26	CP Approved at SVG meeting on 7th July 2026 for a November implementation. Programme to track CP1634 until implementation.	
Traditional meters installed on CT connection types	BSC Change required to permit Traditional CT meters as a valid configuration	CP1628	09-Nov-26	CP1628 was approved at May SVG meeting for a November implementation. Programme to track CP1628 until implementation.	
Related MPANs with different meter types				SVG approved an ISD Release to support this CP – ISD release planned 9th November.	

Once CP1628 have been delivered and Traditional meters on a CT connection type are a valid ISD combination, items 1 and 2 of the Exclusion list will transfer to the remediation list

**Full Exclusion and Remediation backlog list available within Appendix 2

Migration – Troublesome MPAN progress

As of 19th October, have seen a continued decrease across all 12 issues – where all issues are then also below the original March Baseline volume.

To date we have a **total reduction in exclusions and remediations by 80% from the March Baseline**.

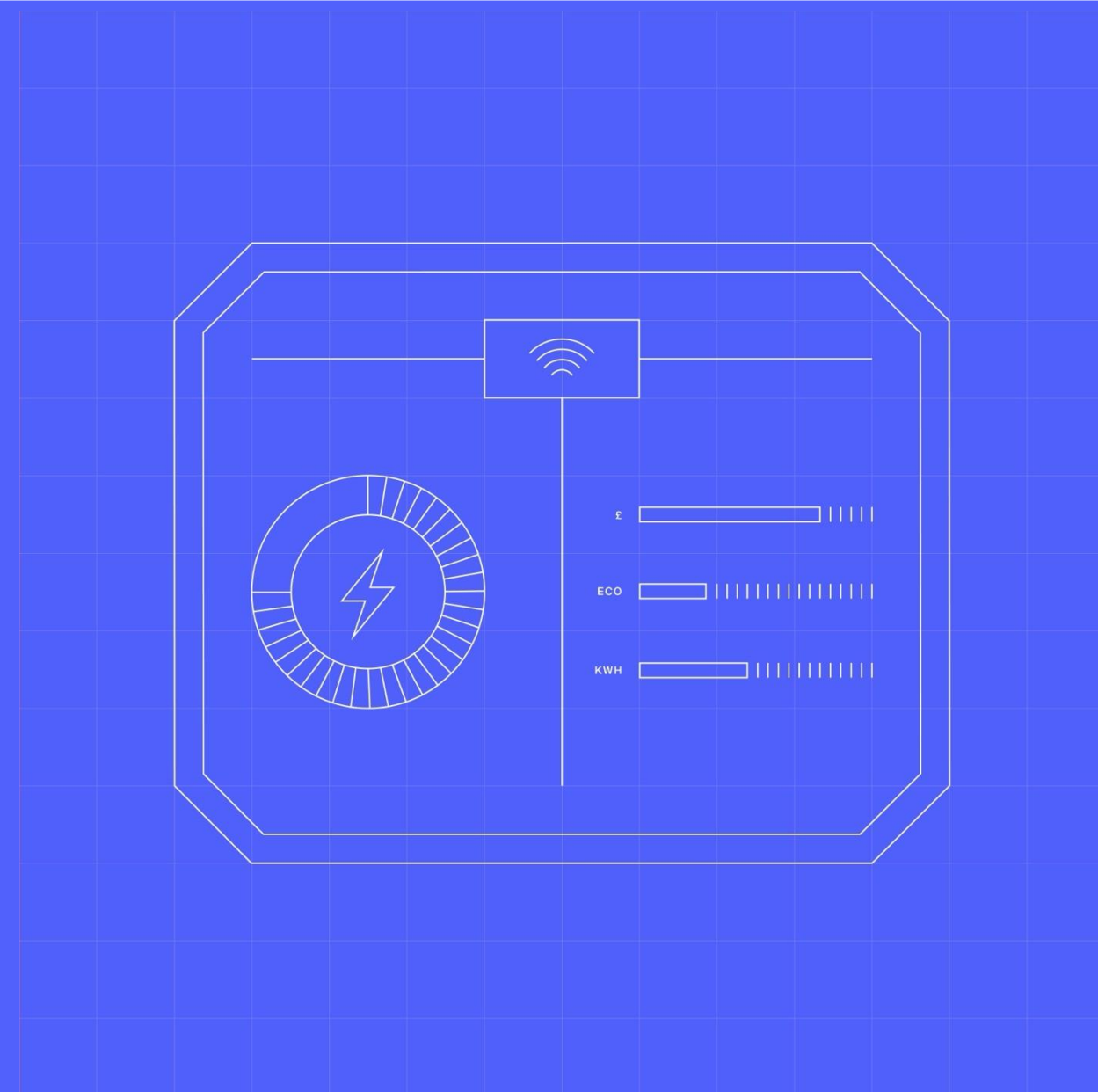
Troublesome MPANs Exclusion & Remediation Progress					
Issue ID	Issue Name	Baselined Issue Volumes (March PPIR)	06/10/2026	19/10/2026	Delta% from Baseline
ID 1	Traditional meters installed on CT connection types	9,497	7,197	7,197	-24% ➡
ID 2	Related MPANs with different meter types	14,584	11,123	9,713	-33% ⬇
ID 3	Missing CSS Registration ID	176,620	3,297	3,252	-98% ➡
ID 4	Missing Meter Data (Energised) within MPRS	17,305	13,203	12,489	-28% ⬇
ID 6	CHECK meter types in MPRS	55	41	41	-25% ➡
ID 7	Smart meters and CT connection types	707	338	292	-59% ⬇
ID 8	Linked import and export MPANs with different connection types	332	300	292	-12% ⬇
ID 9	Linked import and export MPANs with different meter groups	20,162	1,574	1,574	-92% ➡
ID 10	Related MPANs with different connection types	122	26	26	-79% ➡
ID 11	NHH unmetered MPAN	478	7	7	-99% ➡
ID 12	Domestic Unmetered MPANs	7	3	3	-57% ➡
ID 13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	18,018	15,854	15,853	-12% ⬇
Total		257,887	52,963	50,739	-80% ⬇

External Change Log

INFORMATION: To provide sight and tracking of external change that is supportive to achieving M15

Programme (Joe Grisley)

5 mins



The Programme has introduced 2 items into programme tracking:

- CP1645 & DCR0026 both look to amend the IF-036 routing so that the Market-wide Data Service (MDS) receives notifications when a Metering Service is appointed. The change will help ensure migrated MSIDs are recognised by MDS and reduce the risk of consumption data being excluded from Settlement where no Data Service has been appointed.
- I0275 guidance has now been published to the REC Portal. The guidance can be found [here](#).

Note this is a subset of the Code Body Horizon Scanning Log which is available on the Collaboration Base [here](#).

These changes are not considered to be an external dependency on achieving Migration but are changes that the Programme believe are complementary to achieving M15.

External Change Log

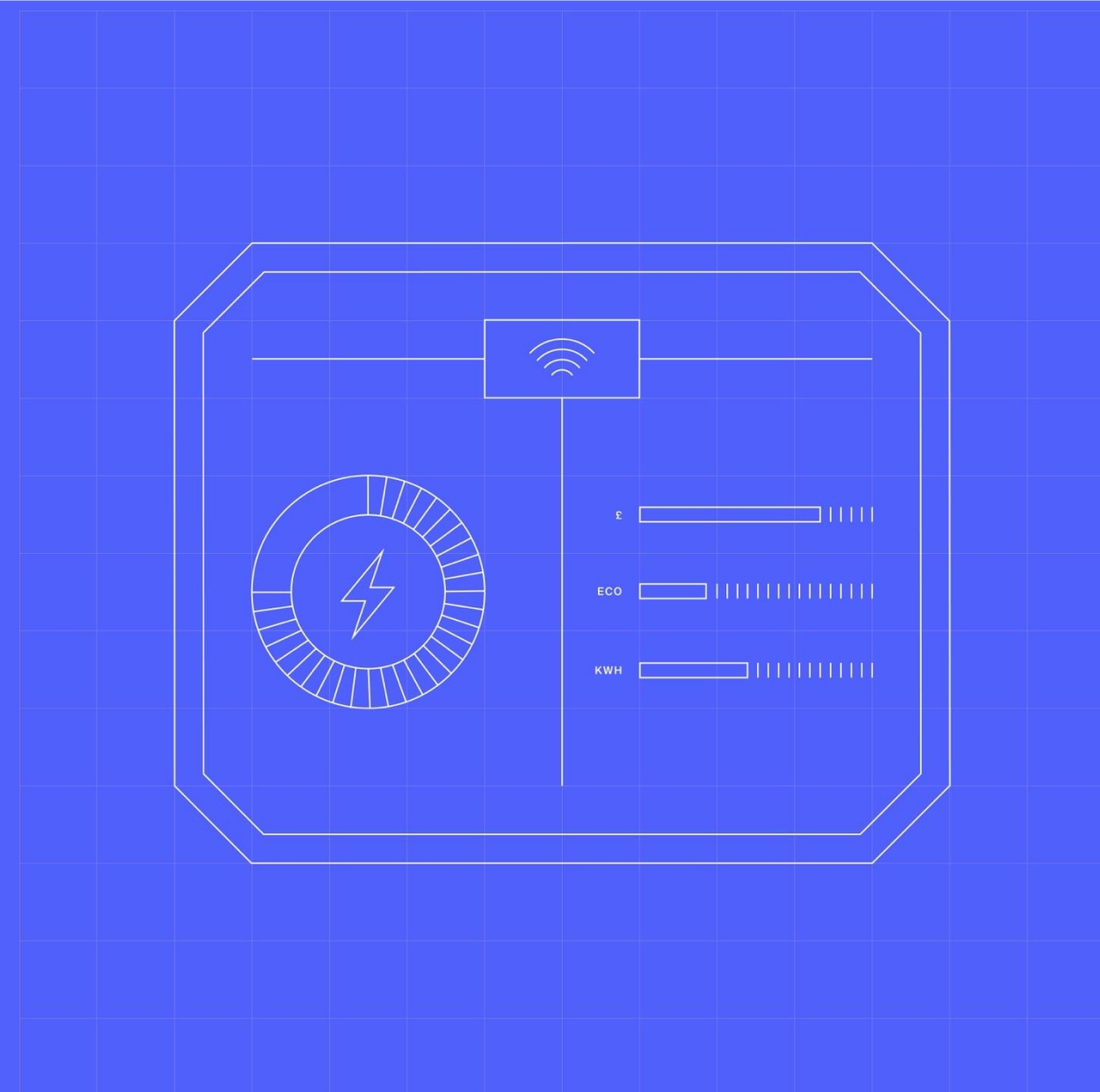
External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW		IMPLEMENTATION			
Relevant Code	Reference	Title	Current Status	Summary		Release Date	Impact Type	Milestones Impacted	Commentary
BSC	CP1632	Amending IF-031 validation rules to facilitate change of MPAN's Market Segment	Approved	Suppliers currently face avoidable rejections when trying to appoint Smart or Advanced Agents to 'meterless' Whole Current Metering Systems, due to validation rules that apply even when no meter is installed. CP1632 proposes targeted updates to SMRS validation and alignment logic so that Market Segment values are derived from Suppliers' intended installations rather than defaulted data. This removes friction during MHHS migration, reduces reliance on manual LDSO corrections, and ensures Market Segment classification reflects real-world metering scenarios.		5 November 2026	Document & Process	M15	Market Design team producing guidance to support parties utilisation of functionality.
DIP	DCR0015	Introducing Level 3 & 4 Response Codes into the DIP Rules	Approved	Introducing response codes into the DIP Rules to enhance DIP Message validations at Level 3 (synchronous) and Level 4 (asynchronous) by DIP Users		5 November 2026	Document & Process	N/A	Approved at DCAB
BSC	CP1645	Amend IF-036 Routing for MDS Notification	Approved	This CP proposes updating IF-036 routing documentation so that the Market-wide Data Service (MDS) receives notifications when a Metering Service is appointed. The change will help ensure migrated MSIDs are recognised by MDS and reduce the risk of consumption data being excluded from Settlement where no Data Service has been appointed.		5 November 2026	Consequential / Supporting	M15	Approved at September SVG
DIP	DCR0026	IF-036 Metering Service Routing to MDS	Initial Assessment	DCR0026 proposes a targeted update to the DIP to align IF-036 routing arrangements with the approved position established through CP1645.		5 November 2026	Consequential / Supporting	M15	DCR is due for decision on the 21/10/2026

MWG Update

INFORMATION: Update on MWG activities and progress, including proposed changes to the Migration Framework

Programme (Nicola Farley & Joe Grisley)

10 mins



MWG Update

The Migration Working Group (MWG) Meeting 56, held on 08 October 2026, focused on:

- Migration execution summary, Migration observations, and IF-032 rejection codes
- Sprint 5 Outcomes
- Overview of M15 Acceptance Criteria
- Changes to the Migration Framework
- Complex Sites
- Migration exclusions and external change

MWG actions

- There is **1** open action with MWG. This is owned by Elexon Market Design and Performance Assurance.

MWG backlog

- As of MWG 54, all MWG Backlog items have been **resolved**.

Purpose

The Programme is seeking to raise a Change Request pending PSG approval of CR067. This Change Request will update the Migration Framework and associated artefacts to ensure the framework remains fit for purpose as the Programme progresses towards M15.

The changes build on CR065 and CR067, incorporate outstanding work items and provide greater clarity on the processes, controls and arrangements supporting the completion of Migration.

Proposed change

- **Building on existing change:** The Change Request seeks to progress outstanding actions from CR065 and consequential changes arising from CR067.
- **Supporting M15 delivery:** The changes clarify the arrangements for managing the remaining Migration portfolio, SRO exemptions and the management of the Migration Sprints 7 and 8, as initially discussed at July's MWG (MWG #53).

Proposed change backlog

ID	Change	Summary
1	PSG58-02 : Updates to Customer Acquisition Ban (CAB)	Address the outstanding PSG58-02 action relating to: Programme to update Appendix 3 'Detailed Process for M15 Customer Acquisition Ban' of the Migration Foundations document.
2	CAB – Glossary Update	Include Customer Acquisition Ban as a defined TERM within the Glossary Document.
3	SRO Exemption Process Enhancements	Incorporate a detailed process for SRO Exemptions into the Migration Framework.
4	Later Migration Sprints – Section 5.10	Introduce a new section into the Migration Framework setting out the planning, monitoring, controls and new operating structure for the Migration Sprints 7 and 8. <i>As discussed at MWG #53.</i>
5	CR067 Consequential Changes	Revise the MHHS Migration Framework to reflect M15a/M15b and formalise the compliance enforcement process against the MHHS Migration Plan, aligned to BSC Section C 12.12.8 and the Breach and Default Process where required.

Next Steps

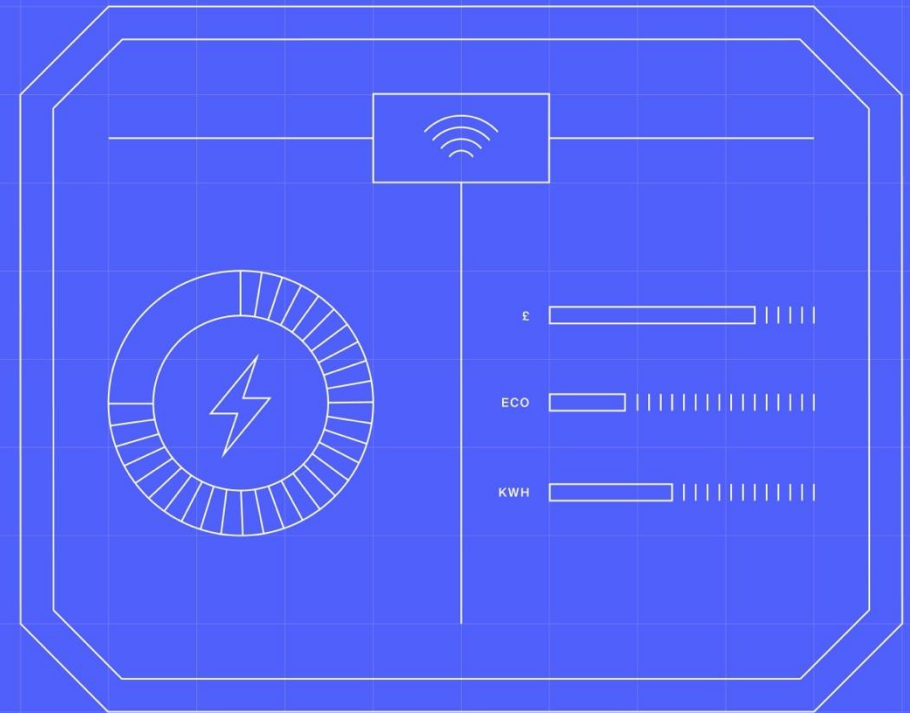
1. Progress detailed drafting of the proposed changes and impacted artefacts.
2. Seek industry feedback through the Migration Working Group in November – prior to Change Request being raised.
3. Incorporate feedback and progress CR through the Programme's change control and governance process – pending CR067 Approval and November MWG.

Pathway to M15 and Conditionally Complete Status

INFORMATION: Provide an overview of discussions on the conditionally complete status

Programme (Nicola Farley)

10 mins



M15 – Supplier Migration Complete Status

- The Programme recognises that between now and Milestone M15 (7-May-27), some Suppliers are likely to complete their Migration activity and meet the M15 Acceptance Criteria ahead of the M15 date itself.
- However, because Suppliers could still gain legacy MPANs in the period between "completing" migration and reaching M15, the Programme cannot formally confirm Migration Completion and M15 compliance until the M15 baseline date.
- Mechanisms do exist to help Suppliers stay compliant with the Migration Completion criteria during this gap – for example, the CoS Forward Migration Process.
- As discussed at the July MWG, the Programme is looking to manage the pathway to M15, by introducing an informal status to support MCC and Suppliers during this period.

Conditionally Complete Status:

- This is an **optional process** available for Suppliers who believe they have completed Migration ahead of the M15 date.
- It enables both the Supplier and the MCC to perform dry-run testing of the Supplier Migration Complete determination process prior to M15, providing early visibility of a Supplier's likely Supplier Migration Complete status before the formal M15 Migration Complete assessment.
- The key benefit of this process is that where a Supplier successfully meets the Migration Complete criteria, the formal planning process is no longer required. Provided appropriate controls are maintained, the M15 Migration Complete Status check becomes a formality.

Supplier Migration Complete Status - determined by MCC on a per supplier basis

1. FORMAL – Migrating against 'Migration Plan'
2. INFORMAL – 'Migration Plan' Complete - Residual 'Mop Up' Migration activity
3. INFORMAL – Migration Conditionally Complete
4. FORMAL – Migration Complete at M15
5. FORMAL – Migration Not Complete at M15 – SRO Exemption approved
6. FORMAL – Migration Not Complete at M15 – Customer Acquisition Ban Sanction applied

Note: The Programme will issue formal status notifications to Suppliers for points 4, 5, and 6.

Should a Supplier believe they are "complete" prior to M15, the MCC will issue an informal status for point 3.

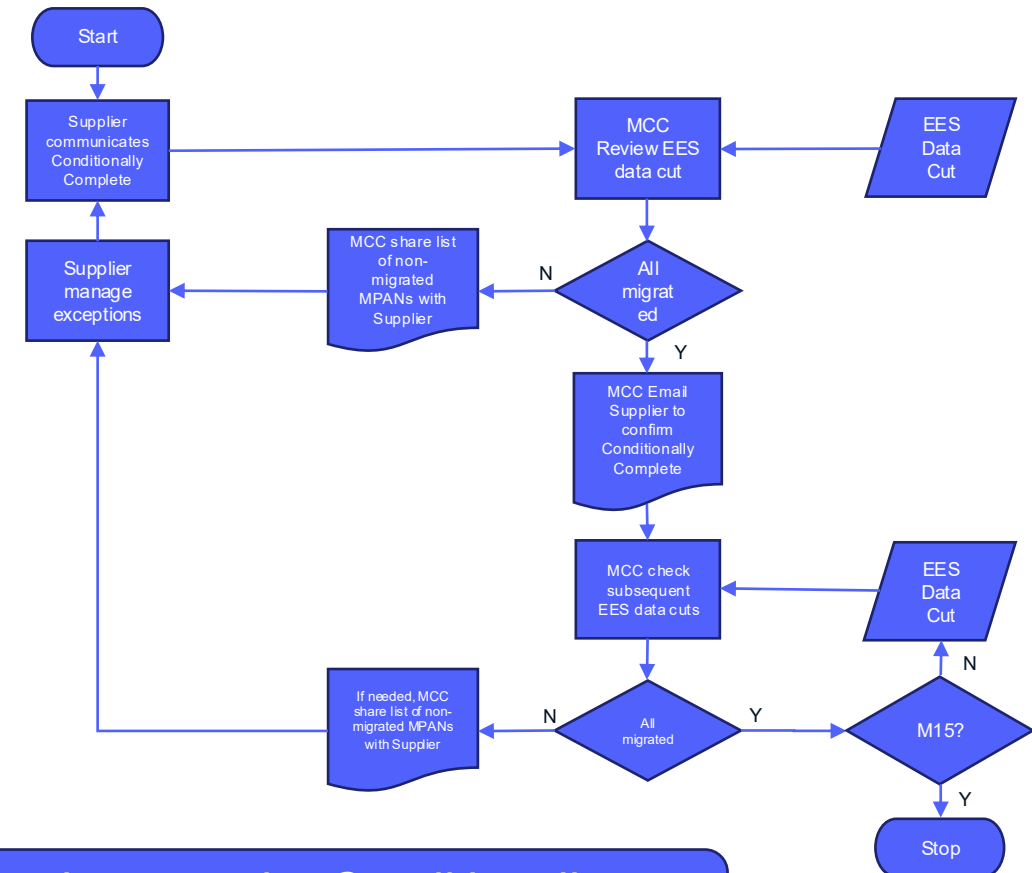
No notifications will be sent for points 1 and 2, as these are covered by existing Migration Planning.

Pre M15 – ‘Conditionally Complete’ Status

‘Conditionally Complete’ Status – subject to the following:

- Supplier Declaration Statement submitted to MCC, confirming that the criteria have been met subject to the conditions set out below. This is intended to be MS form and will be published on the Collaboration Base in the coming weeks.
- MCC validation of the Supplier Declaration Statement.
 - Confirm that all activities completed against the Migration Plan.
 - Confirm that the all MPANs in a Supplier's portfolio are in M15 acceptable state as set out in the M15 Acceptance Criteria (same criteria that will be applied at M15).
- ‘Conditionally Complete’ status can be achieved before Milestone M15 if the Supplier agrees to confirm the following conditions:
 - Suppliers will use the Change of Supplier (CoS) Forward Migration process (MCS) for any MPANs gained from this point until the M15 Milestone. This includes all business-as-usual gains, any new MPANs acquired as part of contract round activity, or any SoLR events.
 - Supplier actively monitors, on a regular basis, for any MPANs that may fall into Unacceptable states prior to the formal M15 Migration complete assessment. Proactively contact MCC if any MPANs identified and resolve in a timely manner.
 - MCC to monitor Suppliers’ Conditionally Complete migration status monthly and confirm that volumes have not increased and the status remains valid.
- Where the relevant conditions are met, a Supplier will not need to carry on submitting formal Migration Plans to the MCC to reflect the lower perceived risk. Update status to Migration Complete in line with Milestone M15.
- If nothing else happens, Suppliers and MCC wait till M15 date for the formal checks being applied (alongside all other Suppliers) to confirm that the **Supplier Migration Complete** criteria have been met.

- EES data cut is currently taken twice a month; the intention is to extend to weekly closer to M15
- MCC will review the data cut to ensure that all MPANs are in an acceptable state in line with the M15 Acceptance criteria
- MCC will exclude any MPANs that are covered by any approved SRO Exemptions
- MCC will review the Supplier declarations to ensure that Conditionally Complete status can be granted
- At M15 this process ends and the Supplier Migration Complete process will be triggered



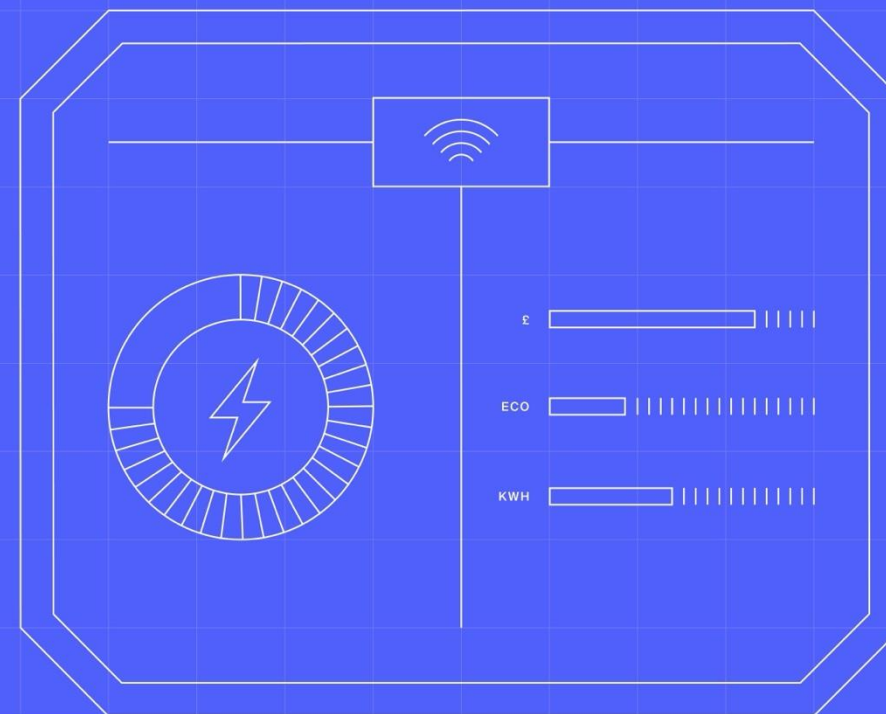
There are currently 5 Suppliers who meet the Conditionally Complete criteria

CR067 Update

INFORMATION: Update on CR067 progress

Programme (Stuart Scott)

5 mins



Splitting the M15 milestone into M15a and M15b

Issue Statement:

- The M15 Milestone is defined as ‘Full Transition Complete’ and its description represents completion of implementation activities and the conclusion of the 18-month migration period.
- P487 and CR065 have both been approved and implemented to incentivise Suppliers to meet the M15 Milestone, by the baselined M15 date of 7-May-2027.

Description of Change:

- Split the current M15 milestone into two separate Tier 1 milestones, removing ambiguity between Supplier compliance and industry-wide transition completion.
- Introduces M15a as the Programme and Supplier Compliance Deadline, marking completion of the 18-month migration period and triggering compliance measures where applicable.
- Introduces M15b as Full Transition Complete, representing the point at which all Suppliers have migrated and 100% of energy is settled under MHHS arrangements.
- Retains the existing M15 baseline date of 07 May 2027 while providing a clear governance framework for both the "happy path" and the identified exemption and Customer Acquisition Ban scenarios.

Target Date of Change and Next Steps:

- **Change Board validated CR067 on 23 September 2026** which now progresses through the agreed governance route.
- **Industry webinar was held on Monday 28 September**, and **10-working-day Impact Assessment to commence Monday 28 September – Friday 09 October**.
- Change Board recommended, on 19 October, that PSG look to approve CR067 on 04 November 2026 and subsequent seek Ofgem approval.
- Following approval, update the MHHS Programme Plan and progress consequential changes to the M15 Acceptance Criteria and Migration Framework through the appropriate governance processes.

Internal

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Change Request Form

Change Request details

Change Request details		
Change Request Title	Splitting the M15 Milestone into M15a and M15b	
Change Request Number	CR067	
Originating Advisory / Working Group	Migration Working Group	
Risk/issue reference		
Change Raiser	The MHHS SRO	Date raised: 18/09/2026

For further guidance on how to complete this document please see the supporting Change Request Form Guidance for Programme Participants. The guidance will support raising a change and responding to a change request via Impact Assessment. The Change Raiser should consider sharing the draft Change Request Form with impacted programme parties, prior to submission to PMO. The guidance, as well as other key documents are referenced below and can be found via the MHHS website.

Change Request to be read in conjunction with:

MHHS Change Request Form Guidance for Programme Participants
MHHS Change Control Approach
MHHS Governance Framework
Ofgem's MHHS Transition Timetable

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Internal

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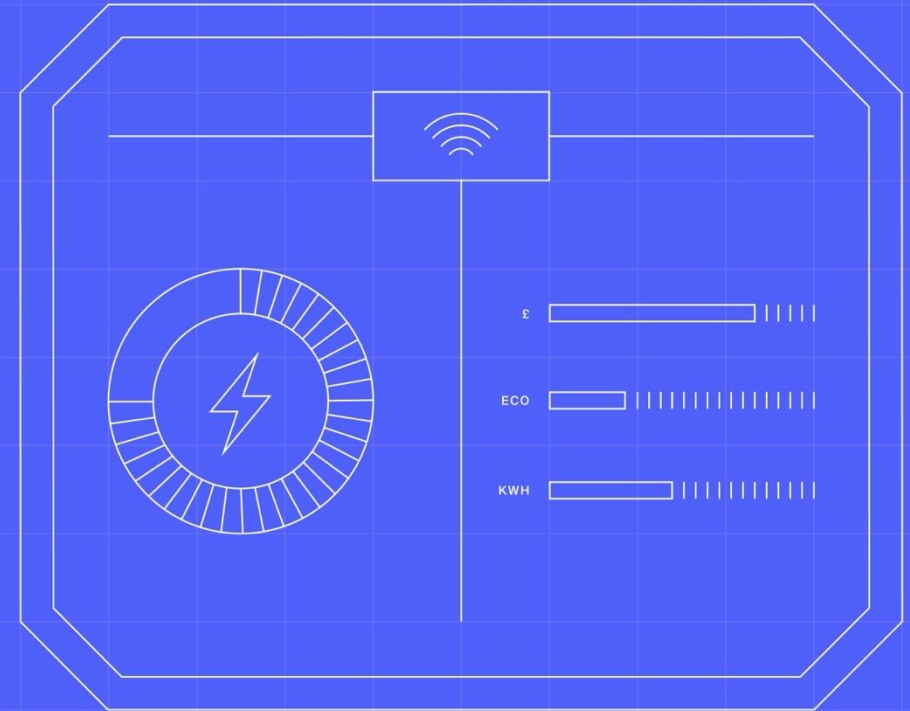
MHHS-DEL4648 CR067

Programme Milestones related to MCAG

INFORMATION: Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Look Ahead – Key Milestones Status on 19 October 2026

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				16/10/26: Activity on track

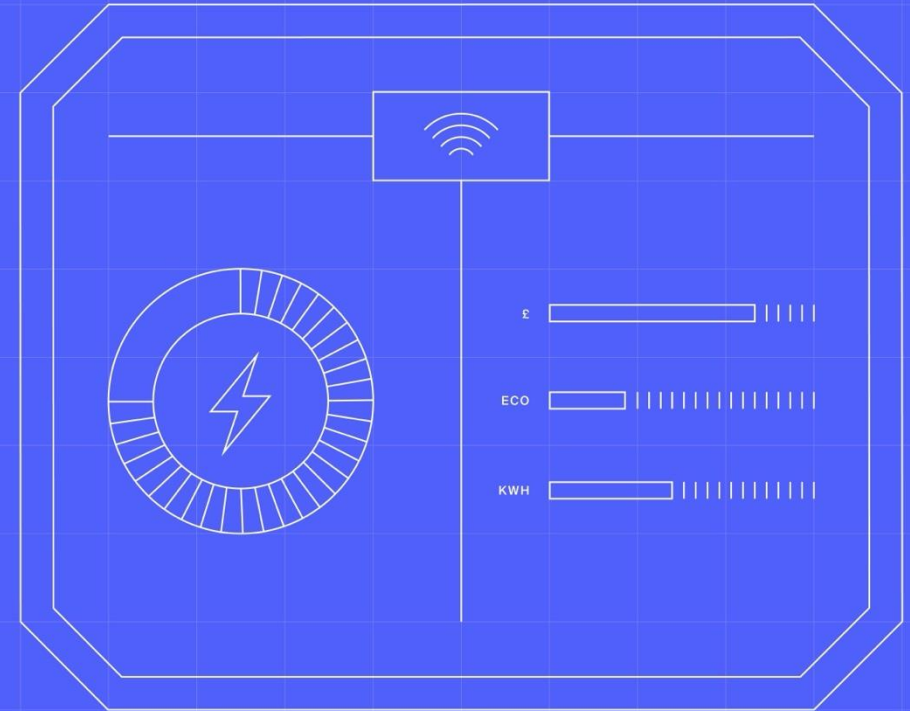
Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Top Programme Risks related to MCAG

INFORMATION: Update on the top Programme risks related to MCAG

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Top Risks: Delivering Migration Successfully by M15

You can view RAID items across the programme using [dPMO Tool](#)
A new RAID item can be raised using the [RAID Log Input Form](#)

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	- Twelve suppliers continue to have migration volumes in the penultimate week and seven suppliers in the final week. MCC is engaging directly with the affected suppliers ahead of the SP5 planning cycle to reduce late-stage migration activity. Of the suppliers with volumes in the penultimate week, two have volumes in the thousands, with the remainder in the hundreds. Volumes in the final week remain in the hundreds for all suppliers. - SP5 planning has ~35k planned in the last 2 weeks. Some of this volume is MPANs that Suppliers expect to lose in the incoming contract round, so they will not need to migrate. MCC has raised with Suppliers to address in SP6 planning. MCC also looking into the possibility of making the last 2 weeks non-migration days for planning purposes.	16	16	Open
Migration Execution	R1290	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	- As per last update, continuing to monitor, risk to be reviewed at the end of sprint 3 (04/08). - Current exception rates remain below 1% threshold. MCC will continue to monitor as new suppliers join migration. - MCC continues to engage with suppliers who have higher exceptions or spikes and are continuing to encourage missing agents being appointed as soon as possible. - As per last update, MCC highlighting to suppliers where they have spikes in exceptions and half migrated MPANs for the suppliers to address. Score remains, continuing to monitor.	15	15	Open
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in "troublesome MPAN" volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	- Migration Exclusion List volumes have reduced by approximately 5k MPANs since July, with c.21k MPANs remaining across the outstanding exclusion categories. This demonstrates continued progress in addressing migration exclusions; however, timely closure of remaining remediation activities remains critical to avoid potential impacts to migration timelines and delivery of the M15 milestone. - Volume of MPANs continues to go down. Programme looking to produce guidance to be shared at next MWG on options where a site visit is needed to resolve and Suppliers are unable to attend site. - For the first time, volumes across all categories are below the March PPIR baseline. From November, there will be no exclusion categories as the industry change will have been implemented, enabling Suppliers to progress remediation activities across all MPANs. Positive progress continues, with 9 November a key review point following implementation of CP1628. The risk will be reviewed again on 13 November to confirm the change has been successful and determine whether the risk score can be reduced.	15	15	Open
Migration Readiness	R1291	There is a risk that suppliers may delay the start of migration if they do not engage effectively with their agents and complete all preparatory readiness activities in advance, such as agreeing contract references	1) Suppliers should engage with their agents before migration, agree required preparation activities, and monitor progress to completion 2) MCC should emphasise the importance of agent readiness with suppliers during bilaterals 3) MCC should request supplier confirmation as part of migration planning activities	- MCC continues to reinforce the importance of agent engagement through supplier bilaterals. Positively, none of the five suppliers that migrated in Sprint 4 experienced Day 1 issues attributable to a lack of agent engagement. - There have been some instances of this occurring which are being managed on a case-by-case basis. Overall Suppliers are going live on the dates planned. There have been a handful of cases of suppliers having to move migration pathway as they don't have agent contracts signed. Continue to monitor through to M14 on 28 October, at which time we will look to close this risk	11	11	Open
MHHS TOM Performance	R1269	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	1) Ensure contingency measures are in place 2) There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up 3) Additional measures such as extending contractor resource should be considered	- As of end of sprint 3, risk has not materialised. Continuing to monitor for sprint 4 where we have 28 additional suppliers starting their migration activities. This is a key ramp up period where this risk may materialise. Impact reduced from 4 to 3 as this has not materialised yet, however proximity increased to 4 due to ramp up period. Targeting to close this risk at the end of sprint 5 where most suppliers would have started migration activity. - Continuing to monitor through Sprint 4, with 30 suppliers actively migrating in Sprint 4. Still no evidence risk has materialised. Probability reduced from 3 to 2 on this basis. Continuing to monitor. - Impact reduced from 3 to 2 based on completion of sprint 4, showing no issue that this risk has materialised. Continuing to monitor.	13	8	Open
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	1) Elaxon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt 2) Monitor and review risk during peak periods (E.g., Sprint 4) in case it materialises	- Non-SIT suppliers have now started Migration activity; this is the period where the risk is expected to materialise. Continuing to review over the next 8 weeks, score remains. Reviewing at the end of Sprint 3. - Probability reduced to 2, and score reduced to 11 following end of sprint 3 and RA8 responses. - Continuing to monitor through sprint 4. No change in score. - In-line with the end of Migration Sprint 4, migration progress remains strong, with just under 73% of MPANs having a migration initiated. No impact to-date impacting migration progress. With less than 27% MPANs left to migrate, the impact of this risk is now reduced, impact reduced from 4 to 2 on this basis. Continuing to monitor.	11	7	Open

Top Risks to M16 Delivery

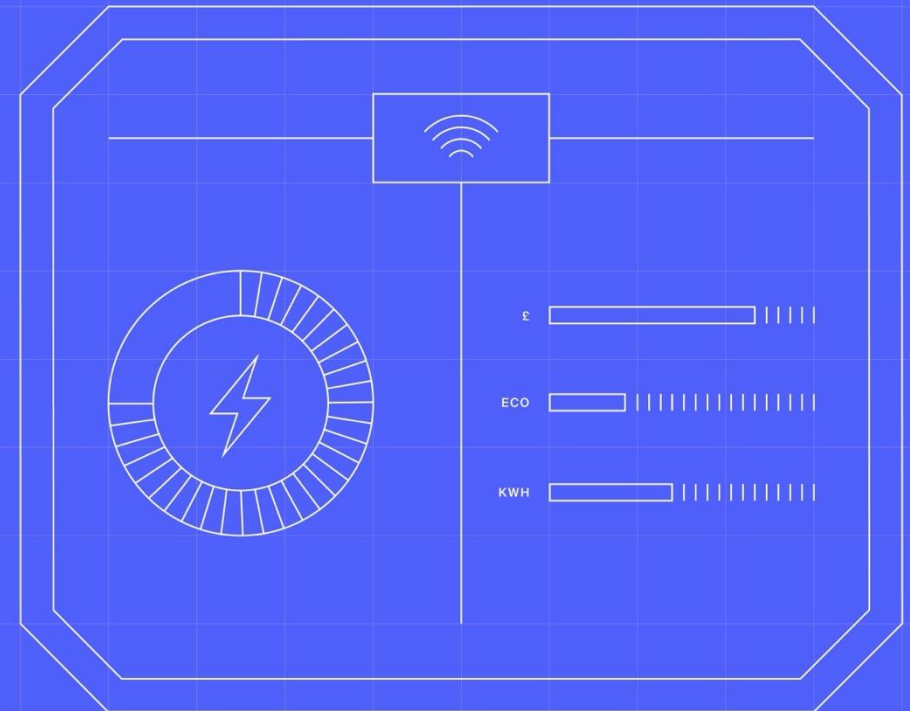
Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1294	There is a risk that concerns about CVA Settlements' capability to handle the shorter settlement timetable, which are in discussion at the Elexon BSC Issues Group 122, will not be resolved in time for the Programme's decision to reduce the settlement timetable for SF runs.	1) Monitor progress of the Elexon BSC Issue Group that will be established to raise and resolve any CVA issues that related to implementing the reduced settlement timetable as part of M16	- BSC Issue 122 (Ensuring CVA Arrangements are Ready for M16 Settlement) has now been raised to cover this risk. First meeting expected to be in early September, programme team will have representatives on this discussion. - First Working Group held 04/09. Awaiting Working Group 2 to be scheduled.	10	10	Score remains at 10, continuing to monitor WG progress
R1311 (New)	There is a risk that any delays to Decision Point 3 (SF timetable reduction) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain a clear critical path for Decision Point 3 and associated approval activities 2) Use STEG working groups to progress the decision-making framework and reduce delay risk 3) Ensure visibility and transparency of Decision Point 3 dependencies and readiness criteria across industry 4) Monitor alignment of Decision Point 3 timelines with M16 milestone requirements and escalate emerging risks through programme governance	- Risk raised following approval of Decision Point 1 and the reduction of residual risk on R1241 to Decision Point 2 only. Risk established to monitor the potential impact of any delays to Decision Point 3 relating to the SF timetable reduction decision. Monitoring approach and governance arrangements to be confirmed through STEG and programme governance forums. - STEG meetings in October and November, we will discuss this and agree decision point 3 criteria.	-	10	New risk opened, continuing to monitor in-line with STEG meetings
R1305 (New)	There is a risk that slower than planned Migration progress may adversely affect the M16 cutover date. If 'Full Transition Complete' is not achieved by the Milestone M15 baseline date (7-May-27), for example where SRO exemptions are agreed or Customer Acquisition Bans are enforced, this may have some bearing on the timing of the decision to shorten the settlement timetable at Milestone M16	1) Further consideration and analysis are required to develop a mitigation plan for this 'unhappy path' scenario, should it occur 2) The Programme needs a defined and approved Risk Mitigation approach for this 'unhappy path' scenario — i.e., what happens if MHHS Full Transition is not complete by the baselined M15 date?	- Risk raised and under discussion at STEG to support an agreed Risk Mitigation approach. - The Programme has asked industry to confirm viability and any impact on legacy settlements; initial views indicate no impacts. Elexon has also been asked for its view and an impact statement on running legacy systems and processes on a shortened timetable if non-migrated MPANs remain, including whether this is viable and what the risks to legacy settlements would be.	-	9	New risk opened, continuing to monitor in-line with STEG meetings
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision-support data is available	- Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available. - The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made. - If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor.	8	8	Risk score remains, risk although low, kept open for continued monitoring
R1314 (New)	There is a risk that participants may seek further assurance on the robustness and resilience of settlement systems and processes, and how this relates to the M16 decision-making process, particularly in light of the recent number of Elexon Circulars issued.	1) Elexon to provide Programme Participants with regular, open and up-to-date position statements on the robustness and resilience of settlement systems and processes, giving greater transparency over any outstanding issues and the remediation required, and stating whether any of them present a concern for achieving the M16 milestone	Programme has requested an update from Elexon which will be shared at the next STEG meeting.	-	7	New risk opened, continuing to monitor
R1293	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to prioritising resolving aged half migrated MPANs where possible	- STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Probability reduced to 1 on this basis, given programme confidence ahead of Decision Point 1. Risk is now seen as low that these decision points may change for DP2 and DP3. Continuing to monitor. - MCAG and PSG approved decision point 1 for implementation April 2027. Continuing to monitor against Decision points' 2 and 3.	7	7	Risk score remains, continuing to monitor against DP2 and DP3
R1241	There is a risk that any delays to Decision Point 2 (RF Reduction from 7 months to 4) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2 2) Use STEG working groups to progress decision-making framework and reduce delay risk 3) Ensure visibility and transparency of decision dependencies across industry 4) Monitor alignment of decision timelines with M16 milestone requirements	- Risk remains, but proximity reduced from 2 to 1. Monitor based on agreed monitoring approach. Recognise M16* option in the plan to act as potential mitigation for this issue (if required). - STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Continuing to monitor up to Decision Point 2. - MCAG approved that Decision Point 1 had been met. Residual risk now relates to Decision Point 2 only, with monitoring continuing in line with the agreed approach.	7	7	Risk score remains low. Continuing to monitor up to DP2

Programme Updates

INFORMATION: Provide updates from L2/3 governance groups and wider Programme activity

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Governance Group Updates

Programme Steering Group (PSG)

PSG 07 October 2026

Ofgem Update: Ofgem reported continued confidence in Programme delivery and encouraged engagement from PPs commencing migration.

Programme Status Update: Qualification, Migration and M16 all remain on track. A small number of suppliers remain at risk of missing M14, but this does not affect the Programme's ability to achieve M14.

Qualification Update: Qualification remains in a strong position. The final Wave 4 participant has now completed Final QAD and Director Sign-Off and is targeting PAB on 14 October. Nadara Energy Trading Srl is in Stage 4 escalation and the M14 acceptance criteria is on track, with an additional ISD publish scheduled for 09 November to support a participant.

Migration Update: 72% of MPANs have been migrated, an interim ISD has been approved to align with CP1628 implementation and the Programme's position on CP1632 remains the same.

M16 Update: Decision 2 remains on track, and a communication strategy is being developed to share M16 progress with the wider industry.

IPA Update: The IPA reported continued confidence in M14, M15 and M16.

Migration & Cutover Advisory Group (MCAG)

MCAG 22 September 2026

Settlement Timetable Update: STEG continues to develop M16 Acceptance Criteria for residual unmigrated MPANs, with further analysis planned following concerns about proposed tolerances and Legacy impacts.

Migration Execution: Over 23m MPANs have completed Migration, more than 70% have had Migration initiated and 36 Suppliers are actively migrating, with Sprint 4 slightly ahead of plan.

Participant-Driven Migration Dependencies: All dependencies remain Green, including DCC performance which has moved from Amber.

Migration Exclusion List: Exclusion and remediation volumes have reduced by 78% from the March baseline, with approximately 57,000 MPANs remaining and progress on track ahead of the final Migration Sprint.

External Change Log: External change remains a low risk to M15, with I0275 guidance published and CP1628 and CP1632 progressing towards November implementation.

MWG Update: CR066 was approved by PSG, with the updated Migration Framework documents baselined and published. CR067 was introduced, proposing that M15 be split into separate Supplier Compliance and Full Transition milestones, both retaining the 7 May 2027 baselined date.

Programme Milestones: MCAG approved a new Decision 2 milestone for reducing RF to four months and amended the Decision 3 milestone name and date to align with the proposed eMCAG.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 16 September 2026

Programme Milestones Related to QAG: T3-QU-0127 was approved, marking the completion of Programme-managed Sandbox testing activities.

M14 Checkpoint: The Programme provided an update against the M14 Acceptance Criteria, confirming that Criterion 2 has now been completed following implementation of BSC Modification P514.

Qualification Progress and RAID Review: The Programme reported on Qualification risks, noting progress remains on track for M14.

Enduring Qualification: BSC and RECCo provided Enduring Qualification updates.

QAG papers available [here](#)

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

- 1. NEW! Final Scheduled Industry Standing Data (ISD) ahead of Milestone 14 (M14)
- 2. NEW! M14 Lessons Learnt Survey - the deadline is **Wednesday 18 November 2026**
- 3. REMINDER: Complex Sites, Supplier Volume Allocation (SVA) Shared Arrangements and Private Networks - the deadline is **Tuesday 2 February 2027**
- 4. NEW! Migration Update
- 5. NEW! Migration Conditionally Complete Supplier Self Declaration Form

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Wednesday 14 October 2026:** [Settlement Timetable Expert Group \(STEG\)](#) at 14:00
- **Wednesday 21 October 2026:** [Qualification Advisory Group \(QAG\)](#) at 10:00

Working Group Progress Report

Migration and Cutover Advisory Group (MCAG)		
	Migration Working Group (MWG)	Settlement Timetable Expert Group (STEG)
Upcoming meeting's agenda items	12 November 2026 TBC	11 November 2026 TBC
Agenda items from last meeting	08 October 2026 - Forward Look - Summary of Migration Execution - Migration Observations and Lessons Learnt - Sprint 5 Planning - Overview of M15 Acceptance Criteria - Changes to the Migration Framework - Pathway to M15 and Conditionally Complete Status - Complex Sites - Migration Exclusions - External Change Log - Migration Issues and Blockers - Top Programme Risks related to MWG	14 October 2026 - Settlement Timetable Update - SF Decision Criteria: Update - STEG Action 09-04 - Settlement Monitoring: SVA and CVA Deltas - MHHS Settlement Performance Since M10 - Migration Reporting - M16 Risks & Issues

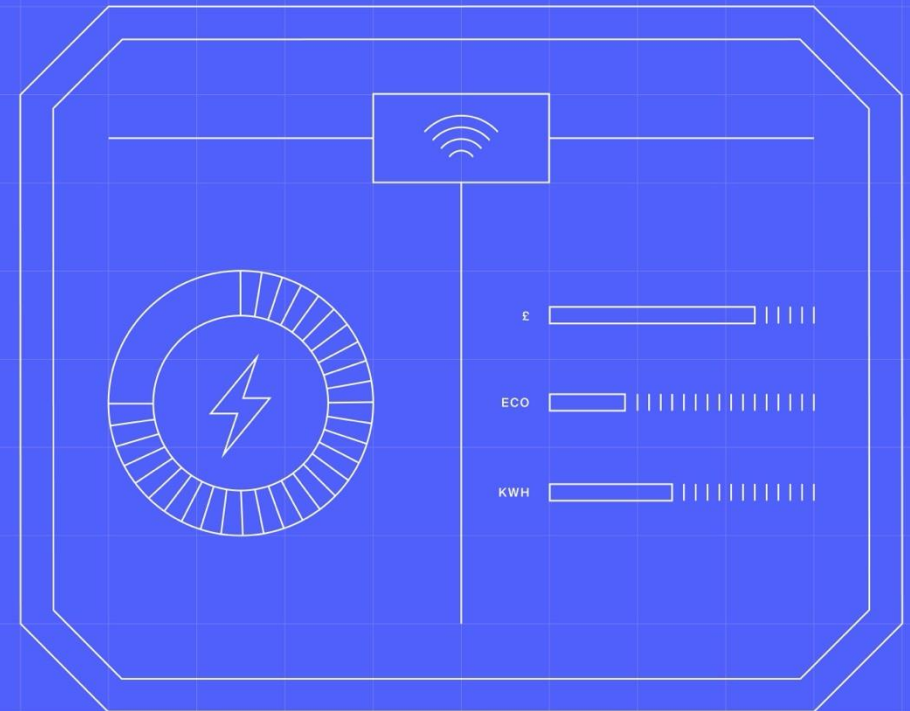
Qualification Advisory Group (QAG)	
	Qualification and E2E Sandbox Working Group (QWG)
Upcoming meeting's agenda items	23 October 2026 - IPA M14 Report - M14 Decision - Programme Qualification Governance Closure
Agenda items from last meeting	13 October 2026 - Qualification Wave Update - Qualification Progress Update - Enduring Qualification Update - M14 Lessons Learned Survey - DIP Onboarding Update - Qualification RAID Review

Summary and Next Steps

INFORMATION: Summarise actions/decisions and look ahead to the next MCAGs

Chair & Secretariat

5 mins



Summary and Next Steps

Next steps:

- 1. Confirm actions and decisions from meeting
- 2. Date of next MCAG: **24 November 2026 at 2pm**

Dates of next working groups:

- Next STEG: **11 November 2026 at 2pm**
- Next MWG: **12 November 2026 at 2pm**

Upcoming agenda items:

Meeting dates		24 November 2026
Relevant milestones or activities		• None
Agenda items		• Changes to the Migration Framework • Summary of Migration Execution • Summary of Migration Dependencies • Migration Exclusion List • MWG Update • STEG Update
Standing items		• Programme Milestones related to MCAG • Top Programme Risks related to MCAG • Programme Updates

If you would like to propose an agenda item for the MCAG, please contact the PMO@mhhsprogramme.co.uk



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Appendix 1 – Migration Exclusions and Remediation Backlog

Migration Exclusion List

Issue ID	Issue Type	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
1	Traditional meters installed on CT connection types	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	Blocked	1.b Pot Unmigratable without change due to design. Only Blocked if you intend to migrate the traditional CT meter	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
					1b. Supplier and MOP follow process set out within BSC change CP1628 (when implemented); or	1b. Supplier & MOP	BSC	Blocked	Nov-26		
					1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
					2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
					3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
					4. Supplier can migrate the MPAN once correction made.	4. Supplier		Partially Blocked	Nov-26		
2	Related MPANs with different meter types	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Partially Blocked	Trad CT scenario of related are currently UNMIGRATABLE in current stage blocked until code change implemented. Remaining scenarios defer until cleansing activity has been completed	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
					2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
					3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
					4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Blocked	Nov-26		
					5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		Partially Blocked	Nov-26		

Migration Remediation List (1 of 2)

Issue ID	Issue Type	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
3	CSS Registration ID	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier to populate CSS Registration ID 2. Migrate MPAN	1. Supplier 2. Supplier	REC	In Progress		R1198
4	Missing Meter Data (Energised) within MPRS	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	Defer	Possible to migrate, however it would have to be migrated within the Advanced segment. If this is incorrect, Supplier would be required to complete a change of segment	1. Supplier and MOP identity MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart. 4. Supplier can migrate the MPAN once correction made.	1. Supplier 2. Supplier 3. LDSO (automated process) 4. Supplier	REC REC	In Progress		i145
6	CHECK meter types in MPRS	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. MOP removes CHECK meter from MPRS via D0312. 2. Supplier can initiate migration for MPAN once correction made	1. Supplier 2. Supplier	REC	In Progress		i230
7	Smart meters and CT connection types	It is not possible for smart meters to be installed on CT connection types, so a clear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3 2. Supplier raises a request with the LDSO to correct connection type to WC. 3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312. 4. Supplier can initiate migration for MPAN once correction made	1. Supplier 2. Supplier 3. Supplier 4. Supplier	REC BSC REC	In Progress		i231

Migration Remediation List (2 of 2)

Issue ID	Issue Type	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
8	Linked import and export MPANs with different connection types	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct. 2. Supplier can then migrate the MPAN	1. LDSO 2. Supplier	BSC BSC	In Progress In Progress		i232
9	Linked import and export MPANs with different meter types	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Suppliers meter type is incorrect then they should raise an SDEP to that Supplier to update; or 2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them. 3. Following 1 or 2 completion the MPAN can be migrated.	1. Supplier 2. Supplier 3. Supplier	BSC BSC BSC	In Progress In Progress In Progress		i218
10	Related MPANs with different connection types	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO investigates exceptions and corrects connection type if incorrect, or 2. LDSO raises SDEP and instructs the Supplier to unrelate 3. Supplier unrelates if instructed to by LDSO, by sending the D0386 4. Supplier can migrate MPAN following step 1 or step 3.	1. LDSO 2. LDSO 3. Supplier 4. Supplier	BSC REC REC In Progress	In Progress In Progress In Progress In Progress		i233
11	NHH unmetered MPAN	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	Defer	Unmigratable in current stage. Defer until P434 Obligation has completed	1. Change measurement class of MPAN from NHH to HH. 2. De-register any secondary unmetered MPANs 3. Migrate MPAN	1. Supplier 2. Supplier 2. Supplier	BSC In Progress BSC	In Progress In Progress In Progress		R897
12	Domestic Unmetered MPANs	~50 MPANs impacted Domestic Unmetered MPANs cannot be migrated to MHHS.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Change DPI to Non-Domestic as per process set out in REC 2. Migrate MPAN	1. Supplier 2. Supplier	REC In Progress	In Progress In Progress		i224
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	Defer	Possible to migrate, however should the segment incorrectly default it would cause significant operational intervention to resolve within the MHHS arrange	1. Supplier and MOP identify Export MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart. 4. Supplier can migrate the MPAN once correction made.	1. Supplier	BSC	In Progress		